



Health Consumer Center (HCC): Premium Waivers During COVID-19

Last Updated: June 25, 2021

Monthly premiums for the following programs can be waived through the end of the COVID-19 emergency for people impacted by the crisis: the Medi-Cal Access Program (MCAP), the Optional Targeted Low-Income Children's Program (OTLICP), the Medi-Cal Access Infant Program (MCAIP), and the Children's Health Initiative Program (CCHIP).

Similarly, those enrolled in Medi-Cal through the 250% Working Disabled Program (WDP) will not be required to pay their monthly premiums if they are struggling due to the pandemic.

If you cannot pay your MCAP, OTLICP, MCAIP, CCHIP, or WDP premium because of school closures, unemployment, or another reason related to the COVID-19 crisis, please call the relevant number below, let a customer service representative know that you are experiencing a hardship, and request that your premium be waived:

MCAP: 1-800-433-2611

OTLICP: 1-800-880-5305

MCAIP: 1-800-880-5305

CCHIP: 1-833-912-2447

WDP: 1-916-445-9891

IMPORTANT NOTE: WDP members and their authorized representatives can also request a waiver online at

https://www.dhcs.ca.gov/services/Pages/TPLRD_WD_cont.aspx